

Optimizing Survivorship Care: Integrating OncoLink's® OncoLife Care Plan Into Clinical Practice

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Overview

Setting the Stage

Treat Summaries v. Survivorship Care Plans

Barriers and Potential Solutions

Live Demonstration: OncoLife Survivorship Care Plan

Key Takeaways

Q & A

Survivorship Begins at Diagnosis



The physical, emotional, and social aspects of life after a **cancer diagnosis**



Includes not only the treatment of cancer but also the psychological, practical and social support to help survivors live well after treatment



Begins at diagnosis through treatment and beyond with a focus on long-term effects and improving overall quality of life

Cancer Survivorship Facts

There are an estimated 18.6 million survivors in the US

- This number is expected to grow to over 22 million by 2035

There are 4.3 million women in the US who are breast cancer survivors

- This number is expected to grow to 5.3 million in the next 10 years

Treatment Ends, The Needs Don't



After active treatment, survivors often report feeling “lost,” “dropped,” “abandoned,” or “alone”



There is a disconnect between cancer treatment/ongoing surveillance and primary care



Risks in survivorship are ongoing including late effects, fear (and reality of) recurrence, surveillance, psychosocial needs, financial toxicity, and chronic side effect management



Without a roadmap, care becomes reactive instead of proactive

Treatment Summary vs. Care Plans

TWO DIFFERENT DOCUMENTS: TWO DIFFERENT JOBS

Treatment Summary

- Provider facing
- Backward looking
- Documents what happened
- Record of diagnoses, treatments, doses, dates, procedures, complications and significant toxicities
- Fixed record
- Written for the patient record

Care Plan

- Patient facing
- Forward looking
- Guides what may come next
- Includes recommendations for surveillance, late effects monitoring, lifestyle recommendations, psychosocial adjustment and resources
- Actionable plan
- Written for the patient, caregivers, and providers
- Is a part of overarching survivorship care

Barriers to Survivorship Care Planning

Workflow/Workforce

Integration with EHR

System
Fragmentation

Patient Factors

Reimbursement

Workflows and Workforce

Challenges

- Whose job is this?
- Time and timing
- Available tools

Potential Solutions

- Clarify roles and responsibilities
- Create timing protocols
- Utilize available tools

Integration with EHR Systems

Challenges

- Limited customization options
- Data sharing hurdles
- Training gaps
- User resistance
- Costs

Potential Solutions

- EHR vendor collaboration
- Facilitate data sharing between oncology and primary care providers
- Provide comprehensive training to facilitate survivorship care planning via EHR
- Assess cost-effective solutions

System Fragmentation

Challenges

- Disjointed care pathways
- Communication challenges
- Patient navigation issues
- Variability in importance/standards/approach to survivorship care

Potential Solutions

- Investigate integrated care models
- Enhance communication tools
- Invest in patient navigation programs
- Advocate for standardized survivorship care protocols

Patient Factors

Challenges

- Health literacy
- Psychosocial factors
- Cultural and socioeconomic influences
- Comorbidities

Potential Solutions

- Enhance health literacy
- Address psychosocial needs
- Highlight culturally competent, trauma-informed care
- Develop coordinated care plan processes

Reimbursement

Challenges

- Limited coverage for survivorship care
- Billing for survivorship care is complex
- Reimbursement rates are inconsistent across payors
- Lack of awareness of available reimbursement options

Potential Solutions

- Advocate for comprehensive coverage of survivorship care plans and comprehensive survivorship care
- Simplify billing processes
- Collaborate with payors to advocate for standardized survivorship reimbursement
- Educate providers about reimbursement options

Potential Reimbursement Strategies

CPT Codes: Bill the visit, not the creation of the plan

- A visit that includes reviewing surveillance needs, late effects, medications and care coordination is a billable encounter
- Evaluation/Management CPT codes 99213, 99214 and 99215 can be used for established patient visits
- Document the time spent and what was addressed; the plan creation is part of the encounter

Principal Illness Navigation (PIN) Codes

- For patients with Medicare; CMS established codes G0023 and G0024 for principal illness navigation services
- Survivorship navigation could apply under these codes
- Must be provided by staff who meet state licensure/LION training credentials for incident-to-billing
- Best fit for practices with navigators or social workers involved in survivorship care including care plan delivery

Chronic Care Management Codes

- For patients who have two or more chronic conditions expected to last at least 12 months
- Many cancer survivors with comorbidities qualify
- CPT 99490, CPT 99439
- SCP-related coordination, telephone follow-up, and care team communication count towards CCM time

Exploring



What is OncoLife?

A vital tool and resource for survivors and providers

- Accessible
- Personalized
- Efficient
- A research tool
 - Anonymous data is collected to identify usage patterns and guide continuous quality improvement
 - Numerous publications in peer-reviewed journals
 - Showcases SCP trends and patient-reported outcomes

Unique Features of OncoLife

Available in Spanish

Created and maintained by an interdisciplinary team of cancer care providers

Access from mobile devices, tablets, and laptops/desktops

Free and open access

- Licensing and co-branded white label also available

SmartALACC also available

- For childhood cancer survivors

OncoLife Usage Overview (2024)

Overall usage: >120,000 SCPs created

Who are our users?

- 13% survivors & family members/friends
- 87% providers

Healthcare Provider Users

- RN (43%)
- APN (36%)
- PA (13%)
- MD (2%)
- Other (5%)

41 different cancer types

- Breast (48%), Colorectal (7%), Lung (6%), Prostate (6%), H&N (4.5%)

Median time for an HCP to complete = 4:17

Experience OncoLife

<https://oncolife.oncolink.org>

Key Takeaways

Survivorship care begins at diagnosis.

Understanding the needs of survivors is essential.

A team approach can help address barriers to SCP usage and whole-person survivorship care.

There are potential strategies to address the reimbursement barrier.

Integrating OncoLife into practice enhances the survivorship experiences of your patients.

Contact

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Q & A

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Penn Medicine